

## **AUDIO-DESCRIBED PERFORMANCE**

Audio-Description is a live verbal commentary relayed through our hearing enhancement headsets to assist patrons who are visually impaired. This commentary helps set the scene of the show, describing the various settings, characters and costumes, as well as the action on stage, throughout the performance.

An introduction is also given prior to the show.

## **TOUCH TOURS**

Touch Tours give patrons who are visually impaired the opportunity to go up on stage and touch scenery, props and costumes before the performance. This enhances their experience of the play, as audience members are better able to immerse themselves in the imaginary world presented on stage.

Touch Tours are commonly held prior to Audio-Described performances. However, one-off touch tours can also be arranged in advance. Please contact the theatre's Access Representative for more information.

## **SIGN LANGUAGE INTERPRETED PERFORMANCES**

Certain productions also feature Sign Language Interpreted Performances for patrons who use British Sign Language (BSL). Signers usually stand to one side of the stage and interpret the script while it is performed on stage.

## CONTACT / FIND US



## FINDING OUT DATES AND TIMES OF ACCESS PERFORMANCES

Access Performances will be denoted in publicity flyers and online by the corresponding access logos indicated in this brochure. Our dedicated Access Representative and Box Office staff are also always happy to provide further information on request.

## TRAFALGAR THEATRE

**14 Whitehall, London, SW1A 2DY**  
**[access@trafalgarentertainment.com](mailto:access@trafalgarentertainment.com)**  
**For all access bookings please call**  
**0800 912 6971**  
**TYPE-TALK 18001 0871 297 5477**  
**[www.trafalgartheatre.com](http://www.trafalgartheatre.com)**

# ACCESS SCHEME AND ACCESS PERFORMANCES



# CAP TT



## WELCOME TO TRAFALGAR THEATRE!

We are an access friendly venue, offering a number of opportunities for our access patrons. To keep up to date about these opportunities and, in particular, our access performances, join the TE Access Membership Scheme and follow us on

    @TrafTheatre

---

### ACCESS MEMBERSHIP SCHEME

By joining our Access Membership Scheme you'll be able to let us to know about any access requirements you might have, meaning we'll be able to provide you with a better service, including making sure you're always offered the appropriate seating for your needs at a discounted rate. You can join in person at our Box Office or by emailing our Access Representative at [access@trafalgarentertainment.com](mailto:access@trafalgarentertainment.com). Alternatively, you can call our dedicated Access booking line 0800 912 6971 type-talk number 18001 0871 297 5477.

---

### STEP FREE ACCESS

Trafalgar Theatre is accessible for wheelchair users. The main entrance to the theatre is on Whitehall. The Foyer, Foyer Bar and Box Office are on street level. Please note, however, that we are only able to accommodate wheelchairs up to 25" or 65cm wide and up to 43" or 110cm in length (no mobility scooters) and up to a maximum weight of 225kg due to the capacities of our lifts.

Wheelchair spaces are found in the stalls. For the Stalls, entry into the foyer is step-free.

From there, take the lift to the lower level and enter through the auditorium doors and use the side aisles which will bring you to the front of the auditorium. The wheelchair spaces are on both aisles of Row B and the left aisle (higher seat numbers) of Row H.

Should a wheelchair user prefer to transfer into a theatre seat, we can store the wheelchair during the performance and return it at the end of the show.



### ACCESSIBLE TOILET

The accessible toilet is located on the lower level of the theatre in our Stalls Bar and can be accessed via the use of our lifts. This toilet is available to all patrons with visible and hidden disabilities.



### HEARING ENHANCEMENTS AIDS

We currently operate both Radio and Mobile Connect hearing enhancement systems. Headsets and hearing loop necklaces, which work in conjunction with hearing aids with T-settings, are available at our Cloakroom.



### GUIDE DOGS

Guide dogs are welcome in our theatre. Please inform a member of staff that you will be accompanied by a guide dog when making your booking to ensure you are offered the most appropriate and spacious seats available.

Staff are happy to sit with guide dogs and provide them with water in a private space during the performance, whenever this is preferred.

### AT SEAT SERVICE

Our friendly staff are happy to bring refreshments, including drinks, snacks and ice creams, to your seat, before the performance and during the interval. We are only able to accept cash payments at the present time. Please speak to any member of staff about our current offers and to request a copy of our bar menu and price list.

---

### ACCESS PERFORMANCES

The majority of productions playing at the Trafalgar Theatre include accessible performances. These are denoted by the corresponding symbols shown below. Please contact our Access Representative or speak to any member of our Box Office team for more information and they will be happy to advise you of the dates and times of any upcoming access performances.

---

### CAP CAPTIONED PERFORMANCES

Captions are similar to television subtitles and are designed to assist patrons who are deaf, deafened or hard of hearing. Dialogue and song lyrics appear on display units suspended above the stage as they are spoken or sung by the performers. They also display certain sound effects, which may be occurring off-stage. Captions can also be useful for those whose first language is not English.