

ACCESS

BOOKING INFORMATION

Access Booking line: 0800 912 6971

Text-type: 18001 0871 2975477

Email: access@trafalgarentertainment.com

VENUE ACCESS INFORMATION

Trafalgar Theatre is accessible for wheelchair users.



The main entrance to the theatre is on Whitehall. The Foyer, Foyer Bar and Box Office are on street level. The pavement in front of the entrance of the venue is raised by 2 steps. You can find a flat pavement on Spring

Gardens, the street parallel to Whitehall behind the theatre.

Enter the foyer step free, take the lift to the lower level, then enter the auditorium via rear Stalls Entrance A or B, depending on your seat location. The Stalls level is gently raked and the spaces for wheelchair user and companion are on the aisles in rows B and H.

There are 25 steps down from the Foyer/Box Office to the Stalls Bar. You are welcome to use our lift. The Stalls Bar affords level access to the Stalls auditorium.

Our Dress Circle level is steeply raked.

There are 14 steps from the Foyer to Dress Circle Entrance A, where you will enter at row G. There are 3 steps between each row, either down to row A or up to row M. There are 21 steps from the Foyer to Dress Circle Entrance B and 25 steps from the Foyer to Dress Circle Entrance C.

Wheelchair users are advised to arrive 20 minutes prior to the performance.

Please note, Trafalgar Theatre is only able to accommodate small wheelchairs – up to 25” or 65 cm width and 43” or 110cm length (no mobility scooters) due to size and weight restrictions (225 kg max) of our lifts.

We have both Radio and Mobile Connect Hearing Enhancement Systems. Radio and Mobile Connect Devices are available at the kiosk.

There are two devices available:

Induction Loop Necklace:

Suitable for persons wearing a hearing aid, the induction loop necklace is worn around the neck. Whilst wearing the necklace switch your hearing aid to the 'T' setting and the sound is amplified. The necklace has an adjustable volume control.

Headset: This device amplifies sound through earpieces similar to regular headphones. Suitable

for persons without a hearing aid.

Guide Dogs are permitted in the auditorium. Alternatively, staff are available to look after Guide Dogs during the show in accordance with Guide Dogs for the Blind guidelines.

Toilets: There are 22 steps up from the Foyer to Dress Circle level male and female toilets. From the rear of the Dress Circle, there are 9 steps up to the Upper level toilets. There are further toilets in the Stalls Bar, where there is also an accessible toilet that can be used by disabled patrons.

Theatre Bars: The Foyer Bar is located in the Foyer next to the

Box Office. The more spacious Stalls Bar has extra seating and is located on the basement level, 25 steps down from the Foyer. We are happy to bring drinks to disabled customers in the auditorium upon request.

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Trafalgar Theatre Access Flyer: a flyer with detailed overview of Access Information. Click **HERE** to download it.

An Audio-Introduction for selected shows is available on Soundcloud, please click **HERE**.

TE ACCESS MEMBERSHIP SCHEME

Join the TE Access Membership Scheme by downloading the TE Access Membership form **HERE**.

VISUAL GUIDE

This visual guide shows you what our building looks like, who you might meet and what you might experience during your visit and can be found **HERE**.